MUNICIPAL GOVERNMENT

PROVINCIAL **GOVERNMENT**

FEDERAL GOVERNMENT

CITY OF SASKATOON

SASKATCHEWAN

CANADA



UTILITIES (WATER, WASTE WATER)



GARBAGE COLLECTION



TRANSIT



PARKING



RECREATION CENTRES



POLICING



FIRE



CITY HALL
CITIZEN SERVICES



ROADS/BRIDGE MAINTENANCE



SNOW MANAGEMENT



PROPERTY TAXES (MUNICIPAL PORTION)



PARKS & PLAYGROUNDS (EXCEPT SCHOOL SITES)

+ AND MORE...



SCHOOLS



HOSPITALS



SOCIAL SERVICES



SUPPORTS FOR EMPLOYEES AND EMPLOYERS



COVID-19 PUBLIC HEALTH ORDERS, TESTING & VACCINES



JUSTICE



POST SECONDARY



HIGHWAYS



PROPERTY TAXES (PROVINCIAL PORTION - EDUCATION)



INCOME TAX



EMPLOYMENT INSURANCE



MORTGAGES



BORDERS



INDIGENOUS SERVICES



CHILD BENEFITS



STUDENT LOANS



RCMP & MILITARY



AIRPORTS

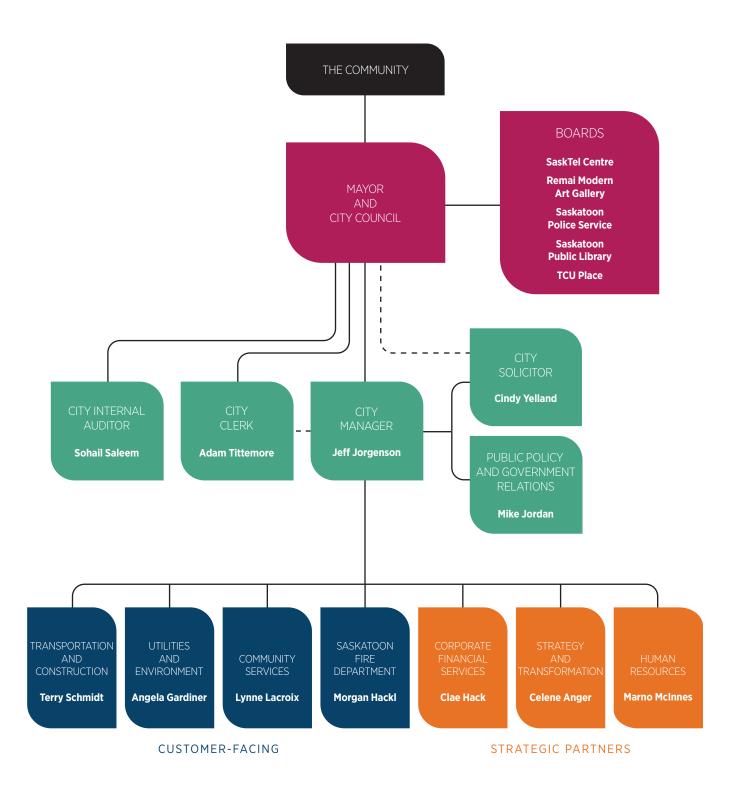


INTERNATIONAL TRAVEL



SAFETY ENFORCEMENT

CITY OF SASKATOON **ORGANIZATIONAL CHART 2023**



DELIVERING ON OUR STRATEGIC GOALS

2022-2025 Strategic Plan

City Council and the Administration are dedicated to **improving the lives** of all people in Saskatoon.

The 2022-2025 Strategic Plan outlines our commitment to advancing City Council's priorities, delivering excellent core services, and moving forward with our internal transformational change initiatives.

The Strategic Plan strikes a balance between fiscal responsibility and strategic investment. It has been developed with the community's collective vision in mind - a safe and vibrant city for all.

Our goal is to provide equitable and accessible services that keep the public at the centre to support the realization of **miyo-pimatisiwin**, (me-o-pi-ma-ti-si-win) "the good life," for everyone in the community.

OUR VISION

Saskatoon is a great place to live, work, learn, and play.

OUR MISSION

Our Corporation, the City of Saskatoon, exists to provide excellence in local governance and public service delivery.

Our Strategic Goals



Investing in what matters



MOVING

AROUND

A city on

the move

Growing in harmony with nature



Ensuring smart & sustainable growth



The best-managed city in Canada



QUALITY OF LIFE

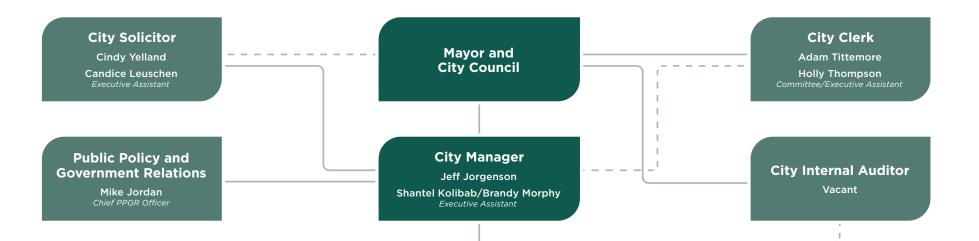
A warm, welcoming place **Our Strategic Goals are** based on areas that the community and City Council identified in order to realize our vision and accomplish our mission.

ECONOMIC **DIVERSITY & PROSPERITY** A thriving, diverse local economy

View details at saskatoon.ca/strategicplan

City of Saskatoon Organization Chart

Divisions and Departments



CUSTOMER-FACING

Terry Schmidt General Manager

Transportation

and Construction

Saskatoon Transit Michael Moellenbeck

Transportation Jay Magus

Roadways, Fleet and Support Goran Saric

Construction and Design Matt Jurkiewicz

> **Technical Services** Dan Willems

Utilities and Environment

Saskatoon Light and Power Trevor Bell

Saskatoon Water Russ Munro

Water and Waste

Operations Brendan Lemke

Sustainability Jeanna South

Facilities Management Pamela Hamoline

Community Services

Celene Anger General Manager

Planning and Development Lesley Anderson

Building Standards Kara Fagnou

Parks

Thai Hoang

Community Standards Matt Grazier

> Recreation and Community Development Andrew Roberts

Saskatoon Fire

Doug Wegren

Strategic Planning and Policy Vacant

Operations and Communications Rob Hogan

Community Risk Reduction Yvonne Raymer

Community Relationships Rielly Knock

Logistics

Brent Schellenberg (Interim)

Staff Development and Safety Anthony Tataryn

Emergency Management Organization Pamela Goulden-McLeod

Corporate **Financial Services**

Mandy Hayes

Finance Kari Smith

Corporate Revenue Mike Voth

Supply Chain Management Scott Eaton

> Saskatoon Land Frank Long

Corporate Risk Nicole Garman

Strategy and **Transformation**

STRATEGIC PARTNERS

Vacant Chief Strategy and Trans. Officer

Information Technology Drew Bell

Communications and Public Engagement Carla Blumers

Organizational **Strategy Execution** Meka Okochi

Melissa Cote

Indigenous Initiatives

Business Transformation Dave Ong

Reconciliation, Equity, **Diversity & Inclusion** Stryker Calvez

Human Resources

Payroll and HR Systems Stephanie Green

Strategic Negotiations, Labour Relations, and **Client Services**

Teresa Banman

HR Shared Services Chelsey Mack

Occupational Health and Safety Robert Kliewer



2023 ANNUAL REPORT | INTRODUCTION

SERVICES PROVIDED BY THE CITY OF SASKATOON

OFFICE OF THE CITY MANAGER

The City Manager is responsible for planning, directing, supervising, coordinating and controlling all municipal operations. They ensure that the Administration provides expert, apolitical advice to City Council and its various committees. and that Council directives are followed. The City Manager is responsible to ensure capital and operating budgets are submitted to Council for review under the City's multi-year business plan and budget process, and once approved, ensures that services are delivered as outlined in the approved budget. The City Manager chairs the Administrative Leadership Team, which coordinates all management and operational matters. It is comprised of the division leaders of Strategy and Transformation, Corporate Financial Services, Community Services, Transportation and Construction, Utilities and Environment, Saskatoon Fire. Human Resources, the City Solicitor, the City Clerk, the Chief Public Policy and Government Relations Officer as well as two directors as selected by their peers. All division heads, directors and civic employees fall under the purview of the City Manager. Exceptions include boards and commissions responsible to City Council and employees appointed directly by City Council.

PUBLIC POLICY AND GOVERNMENT RELATIONS

The Office of Public Policy and Government Relations is primarily responsible for building and maintaining relationships with federal and provincial orders of government, municipalities, municipal associations, Indigenous organizations, think tanks and other relevant stakeholders. In performing this key function, the division analyzes key policy decisions, issues, and trends emerging from other orders of government, and public policy organizations, as they relate to the policies and operations of the City of Saskatoon.

OFFICE OF THE CITY CLERK

The primary responsibility of the City Clerk's Office is to administer the City's legislative processes.

Responsibilities include: preparing and distributing agendas, minutes, and decisions of City Council and its committees; ensuring that the business of City Council and its

committees is conducted in accordance with *The Cities Act* and other relevant legislation; maintaining corporate records and City Archives; conducting municipal elections; administering the provisions of *The Local Authority Freedom* of *Information and Protection of Privacy Act*, and providing administrative support services to City Councillors.

OFFICE OF THE CITY SOLICITOR

The Office of the City Solicitor provides general and specialized legal services. Reporting directly to the City Manager, the Office gives legal advice to City Council, Committees of Council, the City Manager, the City Clerk and other civic departments. It represents the City at all levels of court, including bylaw enforcement prosecutions, appeals for the City and all claims made by or against the City.

The Office drafts legislation, arranges for insurance for the City and provides legal services to all civic departments and boards. Its services also include land transactions, contracts, loans and debentures, expropriations and tax collections.

OFFICE OF THE CITY INTERNAL AUDITOR

City Council established the City Internal Auditor's Office which provides assurance and consulting services to add value and improve the City's operations.

Appointed by City Council, the City Internal Auditor provides for the independence of internal audit activity and ensures that audit results receive adequate consideration. The City Internal Auditor reports to and is directly accountable to City Council through the Standing Policy Committee on Finance.

The City's Internal Audit Charter, Policy CO2-032 sets the purpose, authority, and responsibility of the City Internal Auditor's Office. The Office has the authority to audit all aspects of the City's operations, including governance processes, departments, programs, business processes, systems, activities, policies, procedures, etc.

The mission of the City Internal Auditor's Office is to enhance and protect the value of the City of Saskatoon by providing risk-based and objective assurance, advice, and insight to City Council and the Administration.

CORPORATE FINANCIAL SERVICES DIVISION

The role of the Corporate Financial Services Division is to ensure the management and sustainability of the City's financial transactions (including all aspects of finance, purchasing and inventory), the Land Bank Program, the City's real estate needs, and the Corporate Risk management program. These responsibilities and services are delivered through four departments: Corporate Revenue, Finance, Supply Chain Management, Saskatoon Land, and the Corporate Risk Office.

Corporate Revenue

The Corporate Revenue Department is responsible for the functions of property assessment and property taxation, as well as utility services, including meter reading, billing and collection. It provides data management and customer support for parking and other bylaw tickets, as well as animal and taxi licenses. Corporate Revenue is also responsible for the collection, control, and disbursement of all corporate funds, including the investment, debt, and banking requirements; the oversight of accounting controls and cash handling procedures throughout the organization; and the administration of the General Licensing and Taxi Bylaws.

Finance

The Finance Department assists other departments in collecting, understanding and presenting financial information that assists with effective decision making and improved controls.

At a high level, Finance is responsible for:

- Oversight and implementation of day-to-day financial operations.
- Planning for financial sustainability of civic operating and capital budgets.
- Ensuring the City has accurate information on costs of services and revenues to inform decision making.
- Setting leading practices, policies and controls.
- Ensuring appropriate financial accountability at all levels of the Corporation.

Supply Chain Management

The Supply Chain Management Department is responsible for Procurement, in accordance with Council Policy No. CO2-O45, and Inventory and Asset Disposal. The Procurement section

provides expertise in all areas of procurement and ensures goods, services and construction are procured at the best value possible through open, fair, competitive and transparent procurement processes. Risk to the Corporation is mitigated through adherence to our procurement policies, protocols, and contractual obligations. The Inventory and Asset Disposal section oversees the management of inventory for the Corporation, as well as, asset disposal through sales, auctions and recycling. This section also operates a central stores facility and recycles computer equipment, photocopiers, toner, furniture, cell phones and batteries.

Saskatoon Land

The primary responsibility of the Saskatoon Land Department is to administer the Land Development business line. Saskatoon Land ensures an adequate supply of residential, institutional, and industrial land at competitive market value; provides innovation and leadership in design for new growth; and yields financial returns on investment to the City for allocation to civic projects and programs within the community. In addition, the department is tasked with providing real estate services on behalf of the corporation.

Corporate Risk Office

The Corporate Risk Office is responsible for developing and implementing corporate risk management systems in accordance with Council Policy No. CO2-040, Corporate Governance – Risk-Based Management. The key objectives of this office are to promote the development of a risk-aware and risk smart culture in all areas of the City's strategic and business planning operations.

COMMUNITY SERVICES DIVISION

Through its five departments, the Community Services Division provides programs, services and resources to foster a community where people of all ages and cultural backgrounds want to live, work, play and visit.

Building Standards

The Building Standards Department issues building and plumbing permits and administers inspection programs related to regulations contained in the Building Bylaw, the Swimming Pool Bylaw, the Construction Codes Act, the National Building Code and the National Energy Code for Buildings Regulations.

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2023 ANNUAL REPORT | **Introduction**

Community Standards

The objective of the Community Standards Department is to support a healthy and vibrant community by ensuring that reasonable community standards are maintained throughout the city, as articulated in bylaws and polices approved by City Council. The department brings together a continually adapting business unit that seeks to deliver streamlined licensing, permitting, and bylaw compliance functions throughout the Corporation. An effective delivery model for these services ensures customers can easily have their issues dealt with, which in turn supports the effective maintenance and promotion of our community standards.

Recreation and Community Development

The Recreation and Community Development Department provides a wealth of opportunities for the public to participate in and enjoy the benefits of sport, culture, recreation and wellness activities. The department provides a supportive environment to help build capacity and empower people to organize themselves for planning and action. Also, to help encourage as many as possible to take advantage of the activities available, the department operates a number of facilities, provides direct services and programs, and provides support to community-based organizations involved in delivering programs and services.

Parks

The Parks Department is responsible for developing, preserving, and enhancing the City of Saskatoon's investment of its parks system and civic open spaces. This is accomplished through policy development, maintenance standards, public education process, community gardens, educational program development, development of safety standards and policies, conceptual planning, design and construction, consultation with both private and public stakeholders, and project management.

Planning and Development

The Planning and Development Department is responsible for overall land use planning for the City of Saskatoon. The primary goal of the department is to build an increasingly sustainable community over time, with an enhanced quality of life, consistent with the vision and core strategies of the City's Strategic Plan. Through community engagement and consultation, the department seeks to understand the values of the community and reflect those values through

the implementation of development policies, programs, bylaws and standards.

STRATEGY AND TRANSFORMATION DIVISION

The Strategy and Transformation Division's mandate is to support and lead major change projects in the organization through the work of the departments within the division.

Strategy and Transformation is comprised of five departments: Communications and Public Engagement; Indigenous Initiatives; Information Technology; Organizational Strategy Execution; and Reconciliation, Equity, Diversity and Inclusion.

Communications and Public Engagement

The Communications and Public Engagement Department's primary focus is to ensure the timely and meaningful exchange of information with internal and public audiences through traditional and digital communication channels. The department's centrally managed functions include: Communications (corporate, public and employees), Marketing, Creative Services (graphic design), Media Relations (including social media), and Public Engagement (corporate, including the Civic Services Survey, Citizen Advisory Panel, public and stakeholder management).

Indigenous Initiatives

The Indigenous Initiatives Department is primarily responsible for building and maintaining relationships with the Indigenous community and Indigenous governments, guiding the implementation of the Truth and Reconciliation Commission's Calls to Action and responding to the Missing and Murdered Indigenous Women and Girls and Two-Spirit Calls to Justice.

Information Technology

The Information Techology (IT) Department operates as a strategic business partner, providing a full suite of professional services to support the Corporation's goals and to enable the public through the use of technology. The department consists of a formal Project Management Office, Business Solutions, Technology Infrastructure Services, Client Support, Data, Assets and Shared Services.

Organizational Strategy Execution

The Organizational Strategy Execution (OSE) Department consists of Strategy, Service Saskatoon and Corporate Asset Management. The department enables the thoughtful development and successful delivery of strategy at the City of Saskatoon through collaboration. OSE provides tools and services that support the organization in changing and improving its operations, to meet the evolving needs of the public.

HUMAN RESOURCES DIVISION

Human Resources (HR) provides services to the civic Division designed to support and enhance employee performance.

Talent Management

Talent Management provides front line support. coaching and advice to leaders across the organization. This team also works collaboratively across HR and with leaders in all areas of the organization to develop people-centered programs, strategies, and tools which support a comprehensive approach to talent management including Talent Acquisition, Diversity, Equity and Inclusion, Employee Engagement, Leadership Development and Learning. As a team of HR professionals, they partner with the divisions/ departments to understand their unique challenges and opportunities and to help them develop people strategies that move their teams forward while also helping to create alignment and collaboration across the City.

HR Operations

HR Operations provides administrative services including data integrity, HR reporting, employee benefits, pensions, job analysis, compensation, payroll, and time and attendance functions to enhance employee relationships. These HR practices are in place to support management and staff in their day-to-day business activities and are essential tools that support the city to meet its organizational goals. Strategically key for HR Operations in 2023 will be the implementation of Wave 2 of our Fusion Project, which will add technology tools to enhance Talent Management, Benefits Administration, Human Capital Reporting & Analytics, Advanced Scheduling, Health & Safety, and Labour Relations.

Labour Relations

Labour Relations provides professional advice to senior management, management and supervisors, Committees of Council, Boards and Controlled Corporations about employee and labour relations issues, including the interpretation and application of the collective agreements and labour legislation, arbitral jurisprudence and other matters related to collective bargaining. Strategically key for Labour Relations is the development of a long-range labour relations strategy inclusive of a long-range bargaining strategy.

Occupational Health and Safety

Occupational Health and Safety is responsible for developing effective strategies, policies and programs which supports the organization and all employees to effectively identify and manage workplace hazards, reduce incidents and injuries and grow the culture of safety in all we do. As subject matter experts, the Occupational Health and Safety team is committed to providing the highest level of service while working collaboratively with our clients to effectively manage identified workplace health and safety matters.

The Occupational Health and Safety department continues to work collaboratively with external stakeholders and is the primary contact for correspondence with the Ministry of Labour Relations and Workplace Safety (MLRWS) and the Workers Compensation Board (WCB).

With a focus on providing excellent customer service, timely support and expert guidance, the Occupational Health and Safety team champions the efforts to be the safest municipalities in Saskatchewan and across Canada.

SASKATOON FIRE DEPARTMENT

Saskatoon Fire Department (SFD) is an all-hazards emergency response provider ensuring the safety of the public. SFD protects the City's tax base and supports economic development through extensive inspection, education, prevention, and enforcement programs. Emergency response services and fire dispatch agreements are also provided to surrounding communities.

Operations and Communications

Operations and Communications mitigates a wide scope of emergencies and is responsible for the frontline response to the public.

Staff Development and Safety

Staff Development and Safety prepares staff to succeed and advance in their careers, by ensuring they have knowledge, skills and abilities to work safely following professional standards in our service to the public.

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2023 ANNUAL REPORT | INTRODUCTION

Logistics

Logistics supports SFD through the acquisition and maintenance of apparatus and fleet vehicles, equipment, and facilities, as well as the procurement and distribution of supplies and materials necessary for day-to-day functions and emergency response.

Fire Prevention and Investigation

Fire Prevention and Investigation provides a proactive service to protect life and property. Staff are assigned to each fire station to provide technical support and code enforcement follow up for Operations & Communications.

Community Relations

Community Relations maintains a positive working relationship with the educational, business and institutional sectors of the City through fire and life safety education, media relations, and community involvement with programs.

Emergency Management

Emergency Management works with emergency response organizations (EMOs), critical infrastructure partners, regional partners, vulnerable sector partners and the public to ensure Saskatoon is a resilient community. Coordinated, collaborative emergency management processes are used to provide a framework to address highly-complex multiorganizational efforts during events. EMO business continuity and corporate security programs enhance the resilience of City of Saskatoon services.

TRANSPORTATION AND CONSTRUCTION DIVISION

The Transportation and Construction Division is responsible for managing and operating such core services as transit, infrastructure design and construction, fleet management, and all aspects of planning, optimizing, operating, and preserving the City's transportation network for all modes of transportation.

Construction and Design

Construction and Design (C&D) delivers municipal infrastructure projects, provides regulatory oversight, maintains infrastructure records, and provides expertise, advice, and guidance on municipal infrastructure. These services allow the City to provide and maintain high quality infrastructure in a safe and costeffective manner.

Technical Services

Technical Services is currently made up of the Asset Preservation section, the Major Projects section, and the Municipal Engineering Services section.

The Asset Preservation section is responsible for tracking inventory, stewarding the asset condition status, setting rehabilitation programs, and recommending funding levels for maintaining civic infrastructure in the following categories: roadways, back lanes, sidewalks, water distribution system, wastewater collection system, storm water management system, bridges, and sound walls.

The Major Projects section provides project delivery services for capital projects across the organization. The section also includes management of the operation, maintenance, and rehabilitation (OMR) contracts for both the North Commuter Parkway and Traffic Bridge (30-year concession period) and the Civic Operations Centre (25-year concession period), as these projects are being delivered under a Public-Private Partnership (P3) model.

The Municipal Engineering Services section of Technical Services provides engineering services primarily to assist with the operations of the City's Roadways, Fleet and Support Department and the Water and Waste Operations Department. This work includes the development of contract specifications, the procurement of materials, equipment and services, scheduling tasks, and contract and program management.

Roadways, Fleet and Support

Roadways, Fleet, and Support is responsible for the maintenance of roads, lanes and sidewalks, and provides procurement, logistical and operational support for departments across the City. Also included is management of the civic vehicle and equipment fleet.

Saskatoon Transit

Saskatoon Transit is a public transit provider wholly owned and operated by the City of Saskatoon.

Operating six terminals spread throughout the city, Saskatoon Transit services over 40 fixed routes totalling approximately 276 km on Saskatoon streets. It also operates Access Transit for individuals who are unable to use the fixed route transit system.

Transportation

The Transportation Department provides planning, design, regulation, and operation of the City's transportation network. Major activities include planning for the transportation network, traffic management and operations. The goal of the department is to provide for the safe and efficient movement of people, goods, and services within and through Saskatoon in a cost-effective manner.

UTILITIES AND ENVIRONMENT DIVISION

The Utilities and Environment Division is responsible for managing and operating core services, including electrical distribution, within the City's electrical franchise area; street lighting; water treatment and distribution; storm and sanitary sewage collection and treatment; solid waste collection and landfill; recycling services; compost handling sites; maintenance and operation of corporate facilities; and providing environmental leadership both within the City and for the community. These responsibilities and services are delivered through five departments: Saskatoon Light & Power, Saskatoon Water, Water and Waste Operations, Sustainability and Facilities Management.

Saskatoon Light & Power

The Saskatoon Light & Power Department provides electrical service to customers located within the 1958 boundary of the City of Saskatoon. SaskPower provides electrical service to customers located outside of this area. Bulk electricity is purchased by the City from SaskPower. Through a system of transmission lines, substations, and distribution lines, the City's utility distributes electricity to customers.

Saskatoon Light & Power rates for electricity are regulated by City Council through bylaw and have generally been the same as SaskPower rates for similar customer classes. The department is debt-free and operates from revenues it receives from the sale of electricity. It pays the City a grant-in-lieu of taxes, funds all of its own capital expansion/replacement projects, and transfers all profits to the general funds of the City to help offset property taxes.

Saskatoon Water

The Saskatoon Water Department goes beyond the operation and maintenance of the City's Water and Wastewater Treatment Plants. It includes the handling and disposal of solids resulting from the treatment processes, operation of water and wastewater pumping facilities, laboratory testing, process optimization, environmental studies, the testing and maintenance of water meters, and the Cross Connection Control Program. A critical part of the utility is developing long-term planning for water distribution, water and wastewater treatment, storm and sanitary sewer collection systems, and managing related construction work.

Water and Waste Operations

The Water and Waste Operations Department is responsible for the operation, maintenance, and preservation of water mains, sanitary sewer mains, storm sewer mains, along with solid waste handling, diversion, and disposal services.

The Water and Sewer section is responsible for the operation, maintenance, and inspection of the existing water distribution, sanitary sewer, and storm sewer collection infrastructures. The Water and Sewer section also assists Technical Services, Transportation and Construction Department, in defining long-term funding needs for asset preservation and setting annual programs for major rehabilitation.

The **Waste Stream Management** section provides an integrated approach to environmental protection and solid waste management to protect human health, safety, and the environment.

The Environmental Projects and Protection section is responsible for bylaw enforcement, engineering and planning related to the City's solid waste and landfill, and the operations of two seasonal composting sites.

Sustainability

The Sustainability Department provides corporate leadership to achieve goals established under the Strategic Goal of Environmental Leadership. This is achieved corporately through work within the division and across civic departments. Community sustainability is also within this mandate, including Climate Action, Environmental Protection, Green Infrastructure and Community Outreach.

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2023 ANNUAL REPORT | **Introduction**

Facilities Management

The Facilities Management Department provides support and services for civic programs and department buildings and structures. This covers a range of services, including:

- building operations;
- maintenance support;
- · project management; and
- capital renewal.

Facilities Management is responsible for the City's buildings, structures, and related site infrastructure. The department provides building operation, maintenance, and custodial services for civic facilities including City Hall, Civic Square East, all leisure facilities, fire stations, Saskatoon Police Service, Remai Modern, outdoor paddling pools and spray parks, as well as services for the libraries, TCU Place, SaskTel Centre, and numerous other City affiliated boards and agencies. Project management services are provided for capital or maintenance projects, including design, contract tendering and construction management.

BOARDS

Remai Modern

Remai Modern is a thought leader and directionsetting modern art museum that boldly collects, develops, presents and interprets the art of our time. Its mandate is to enable transformative experiences by connecting art with local and global communities.

Located at River Landing, Remai Modern has been recognized across Canada as one of the top art museums in the country. It is a major driver of the Saskatoon tourism market and a catalyst for economic growth in the city.

The building includes 11 gallery spaces, a 150-seat theatre, Shift Restaurant, outdoor terraces and rooms with stunning views of the nearby South Saskatchewan River. The museum provides a Canadian and Saskatchewan perspective on modern and contemporary art movements through a mix of regional, national and international programs.

Remai Modern aims to reach diverse audiences and foster deeper connections to modern and contemporary art from our region and around the world. The museum's programs are developed for a broad range of interests and experience levels, allowing participants to define their role in the creative experience. Remai Modern's Learning and Engagement staff provide skills for collaboration, communication, critical thinking and creativity for visitors of all ages.

Saskatoon Police Service

The Saskatoon Board of Police Commissioners is appointed by City Council to oversee Saskatoon Police Service (SPS) operations. It consists of the Mayor, two City Council members and two citizens-at-large.

While the Board must adhere to the budget allotted by City Council, it is otherwise independent.

SPS members are equipped and trained to deliver police service in partnership with the community. They offer emergency services, take complaints of crime, conduct follow-up investigations and crime prevention activities.

Saskatoon Public Library

For more than 100 years, Saskatoon Public Library (SPL) has been connecting the public with a wide range of programs, services and literary materials. The Central Library, along with SPL's eight branch locations, are welcoming and vibrant community meeting spaces that strive to change lives through connections, engagement and inclusivity.

With a rapidly evolving digital world changing how people learn and interact, SPL's collections, programs and services have followed suit. SPL patrons can access many third-party online learning services for free and can also borrow a vast selection of books, DVDs, CDs and video games at any branch city-wide. While continuing to offer many traditional programs, such as children's storytimes, numerous other programs have adopted digital components, from robotics and virtual reality to gaming and technology tutorials.

Its fundamental principles of equality and diversity make SPL a valued public service. The organization has moved forward on various initiatives that address the Truth and Reconciliation Commission's Calls to Actions. SPL also offers EAL programs for those looking to improve their English language skills. SPL's many outreach services—such as visits to crisis shelters, loans to correctional facilities and home deliveries to those who are physically unable to visit the library—also help ensure no one is left behind in the organization's promotion of lifelong learning.

SaskTel Centre

(Legal name: Saskatchewan Place Association Inc.)

Since opening in February of 1989, SaskTel Centre has hosted more than 500,000 guests annually. It is Saskatchewan's number one venue for large-scale musical productions, as well as one of Canada's busiest entertainment and sports venues. Seating capacity is about 13,000 for concerts and 15,100 for sporting events. SaskTel Centre is the home of the Saskatoon Blades Hockey Club of the Western Hockey League, the Saskatchewan Rush of the National Lacrosse League, and the Saskatchewan Rattlers of the Canadian Elite Basketball League.

SaskTel Centre, under the direction of its Board of Directors and management, continues to attract many of the world's largest touring acts and major international and national events. It also owns and operates Taste of Saskatchewan and Rock the River Classic Rock Festival each year.

TCU Place

(Legal name: Saskatoon Centennial Auditorium and Convention Centre Corporation)

TCU Place was a project to commemorate the centennial of the founding of the Dominion of Canada. It is an imposing and beautiful building in the heart of the city, adjacent to a major shopping complex, steps away from first-class hotels, restaurants and boutiques as well as parking facilities for 2,000 vehicles. The facility is equipped with sophisticated aids for audio, visual, stage and exhibit requirements and is serviced by a highly-skilled technical team. Catering and banquet services are maintained in-house.

The 2,000 soft-seat concert theatre has brought heartwarming praise from numerous world-class entertainers and artists, touring companies, ballet companies, and local and international performing art groups. It is also home to the Saskatoon Symphony.

With 104,000 square feet of high-end convention space, TCU Place caters to the large-sized national and international convention market, with first-class convention facilities and services.

TCU Place is owned by the City of Saskatoon and is operated by the Saskatoon Centennial Auditorium and Convention Centre Corporation. The Corporation, as well as the Saskatoon Centennial Auditorium and Convention Centre Foundation, consists of a Board of Directors with representation from City Council and the general public

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